



CASE STUDY

HOUNSLOW MANOR SCHOOL



ECONOMICAL AND EFFECTIVE HIGH-VOLUME PRINTING

Hounslow Manor's print room needed a more capable document system to cope with the changing nature of the school's demands. Not only were print volumes increasing but the demand for colour and advanced finishing were growing too.

ITQ satisfied these demands with high-volume colour and monochrome multifunctionals. The advanced finishing options produced booklets, stapled reports and hole-punched documents automatically, completing tasks in a fraction of the time a more manual process would have taken.

SIMPLE AND TRANSPARENT FINANCING

The school's previous leases had been inflexible and unsatisfactory with problem machines usually being 'fixed' with different equipment and a series of 5-year contracts.

ITQ's willingness to cover the school as its old equipment failed combined with the clarity and simplicity of its agreements made the school confident that ITQ was a company who would protect its best interests.

HOUNSLOW MANOR FACTFILE

Hounslow Manor is a thriving community school of 950 pupils with over 100 Sixth Form students.

The school is also a Community Education Centre with a flourishing adult education programme and strong links with the adjacent Youth Centre.

LOCATION

Hounslow

BUSINESS SECTOR

Education

SIZE

950 students

CHALLENGES

Expensive and low-quality print room facilities

Reliance on poor-quality copies of key documents

Difficulty in allocating print charges to departments

“ We knew a modern print room could do more for the school. It just took ITQ to show us *how much* more!

”

Janet Turner
Bursar, Hounslow Manor School

ENHANCING DOCUMENT QUALITY

The scarcity of print facilities in the school's old print infrastructure meant staff had to rely on third and fourth-generation copies of critical teaching materials and accept the inevitable loss of quality.

ITQ supplied a series of high-speed networked colour and monochrome multifunctionals throughout the school, giving staff the printing facilities they needed and leading to a dramatic rise in the quality and finishing of classroom documents.

ALLOCATING COSTS THE SIMPLE WAY

Hounslow Manor charges each department for the printing it does. The process of identifying and allocating costs had been an administrative nightmare.

Because it constantly monitors who prints what, ITQ's Print Control Solution can allocate costs instantly, removing a major burden for the administration staff and providing the usage information department heads need to keep costs in check.

PRINTING FLEXIBLY AND CONFIDENTIALLY

Another advantage of ITQ's Print Control Solution is that staff can collect their documents from any multifunctional on the network. They wave their swipe card at the device and select the document they want.

This gives them the flexibility to avoid busy devices and allows them to keep confidential documents secure.

“ Cross-charging departments for their printing was an absolute nightmare.

Now we just press a button. ”

Janet Turner
Bursar, Hounslow Manor School

FOR MORE INFORMATION

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ABOUT ITQ

ITQ is a forward thinking and dynamic company providing high level support and exceptional levels of service. Established in 1991, we have evolved into a premier print solutions provider.

In 2011 our development and strength was recognised in the marketplace when we were selected to supply the BBC with one of largest and most prestigious print management contracts awarded in the UK.